

**CLAIMS:**

I/We Claim:

1. A self-service banking machine, comprising:

a main printer capable of receiving commands to print user-requested material; and

5 a spare printer having substantially the same capabilities as said main printer and being activated to print the user-requested material when said main printer is unable to print the user-requested material.

2. The self-service banking machine of claim 1, further comprising:

a user interface for receiving commands from a user causing printing of material related

10 to a banking transaction being performed by the user at the machine; and

a processor embodying software coupled to said user interface for generating commands to said main printer and to said spare printer to print the material related to the banking transaction performed by the user at the machine and for activating said spare printer,

said main printer and said spare printer being coupled to said processor and receiving the commands to print material from said processor.

15 3. The self-service banking machine of claim 2, wherein said processor is arranged

to initiate a communication of the inability of said main printer to print the user-requested

material to a monitoring facility simultaneous with the activation of said spare printer to print the user-requested material.

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4. The self-service banking machine of claim 2, wherein said spare printer is

activated by said processor only when said main printer is unable to print the user-requested material.

5. A self-service banking machine, comprising:

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a user interface for receiving commands from a user causing printing of material related  
5 to a banking transaction being performed by the user at the machine;  
a processor embodying software coupled to said user interface for generating commands  
to print the material related to the banking transaction performed by the user;  
a main printer coupled to said processor and receiving commands to print material from  
said processor; and  
10 a spare printer coupled to said processor and having substantially the same capabilities as  
said main printer, said processor being arranged to activate said spare printer to print the user-  
requested material when said main printer is unable to print the user-requested material.

6. The self-service banking machine of claim 5, wherein said processor is arranged

to initiate a communication of the inability of said main printer to print the user-requested  
15 material to a monitoring facility simultaneous with the activation of said spare printer to print the  
user-requested material.

7. The self-service machine of claim 5, wherein said processor is arranged to

activate said spare printer to print the user-requested material when said main printer is unable to  
print the user-requested material.

8. A method for operating a self-service banking machine, comprising the steps of:  
arranging a main printer in the machine capable of receiving commands to print user-  
requested material;  
arranging a spare printer having substantially the same capabilities as the main printer in  
the machine;  
determining if the main printer is unable to print user-requested material; and  
activating the spare printer to print the user-requested material when the main printer is  
unable to print the user-requested material.
9. The method of claim 8, further comprising the steps of:  
providing a user interface on the machine for receiving commands from a user causing  
printing of material related to a banking transaction being performed by the user at the machine;  
and  
coupling a processor embodying software to the user interface, to the main printer and to  
the spare printer;
10. The method of claim 8, further comprising the step of notifying a monitoring  
facility when the main printer is unable to print the material.

11. The method of claim 10, wherein the monitoring facility is notified simultaneous with the activation of the spare printer.